

7.8 Survey Design

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C1000 klantenbeoordeling

Uw beoordeling wordt zeer op prijs gesteld. In de C1000 Klantenbeoordeling wordt bekeken welke C1000 supermarkt in Nederland het beste wordt bevonden door haar klanten. Op deze pagina kunt u uw vragenlijst invullen of een nieuwe vragenlijst downloaden.

De procedure is als volgt:

- ◆ u neemt de vragenlijst mee naar uw C1000 supermarkt;
- ◆ in de supermarkt beantwoordt u de vragen op de lijst met pen of potlood;
- ◆ thuis geeft u uw beoordeling door. Dit kan op twee manieren gedaan worden:
 - ◆ via het Internet: [op deze pagina](#). U heeft hiervoor de unieke code nodig. Mocht u die kwijt zijn wilt u dan contact opnemen met C1000 Consumentenservice: 0800-023 0363;
 - ◆ via de telefoon: u belt het gratis nummer 0800-567 8000 en beantwoordt de vragen die u gesteld worden;

De beoordelingen dienen plaats te vinden gedurende de volgende drie periodes:

- ◆ 22 januari t/m 3 februari
- ◆ 5 maart t/m 17 maart
- ◆ 16 april t/m 28 april

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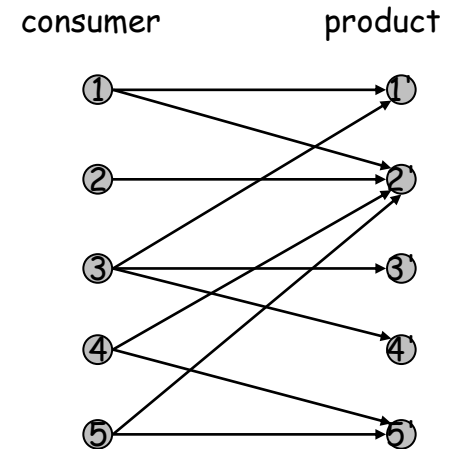
Survey Design

Survey design.

- Design survey asking n_1 consumers about n_2 products.
- Can only survey consumer i about a product j if they own it.
- Ask consumer i about between c_i and c_i' products.
- Ask between p_j and p_j' consumers about product j .

Goal. Design a survey that meets these specs, if possible.

Q. What if $c_i = c_i' = p_i = p_i' = 1$?



Survey Design

Survey design.

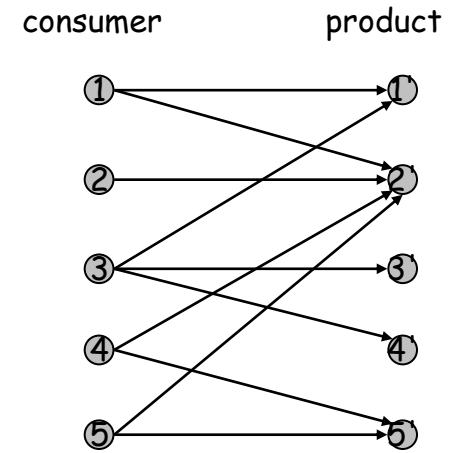
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A. Bipartite perfect matching. Special case.

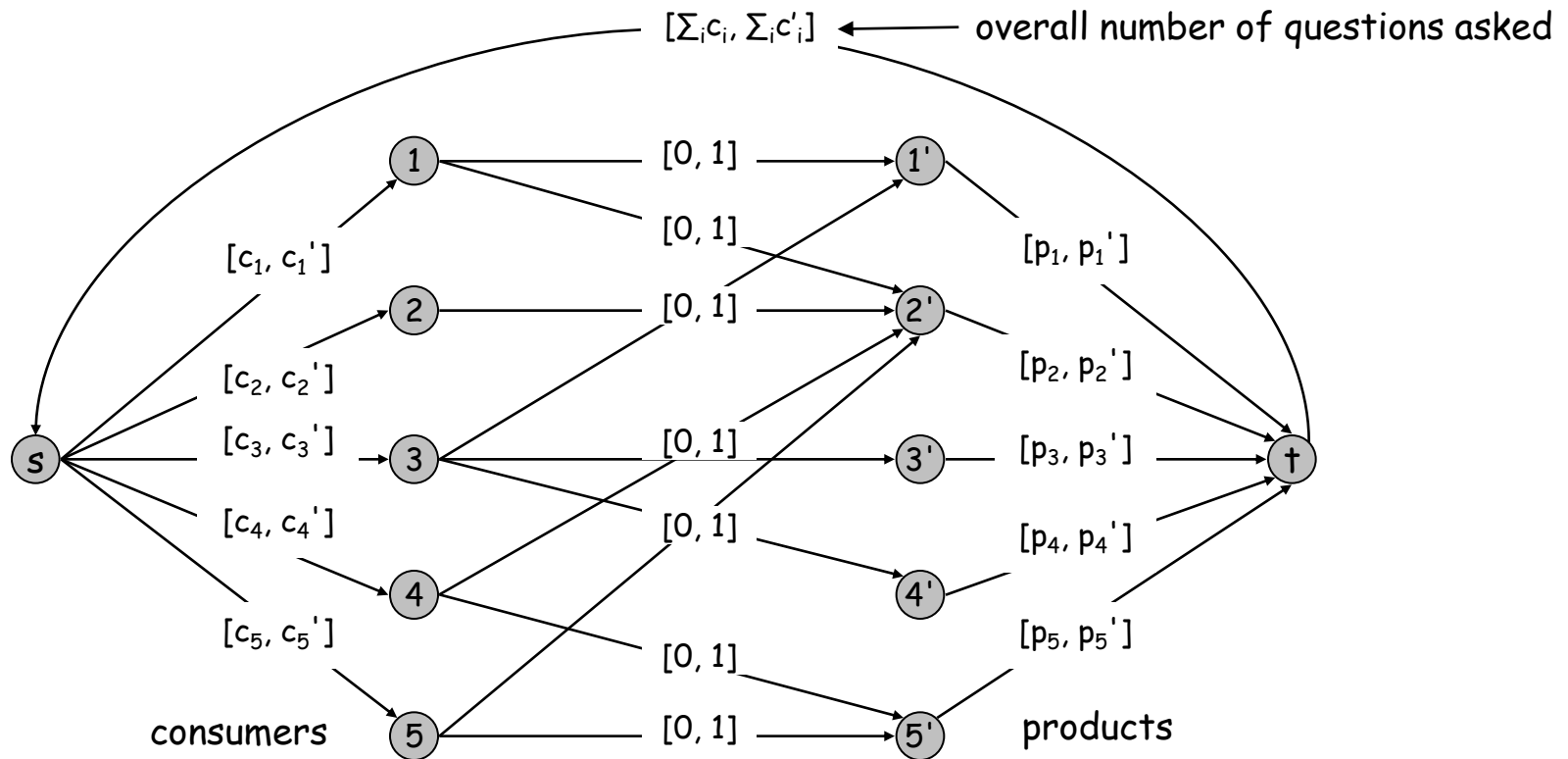
Q. How to formulate as a flow problem? (1 min)



Survey Design

Algorithm. Formulate as a circulation problem with lower bounds.

- Include an edge (i, j) if customer i owns product j .
- Feasible integer circulation \Leftrightarrow feasible survey design. (p.387)



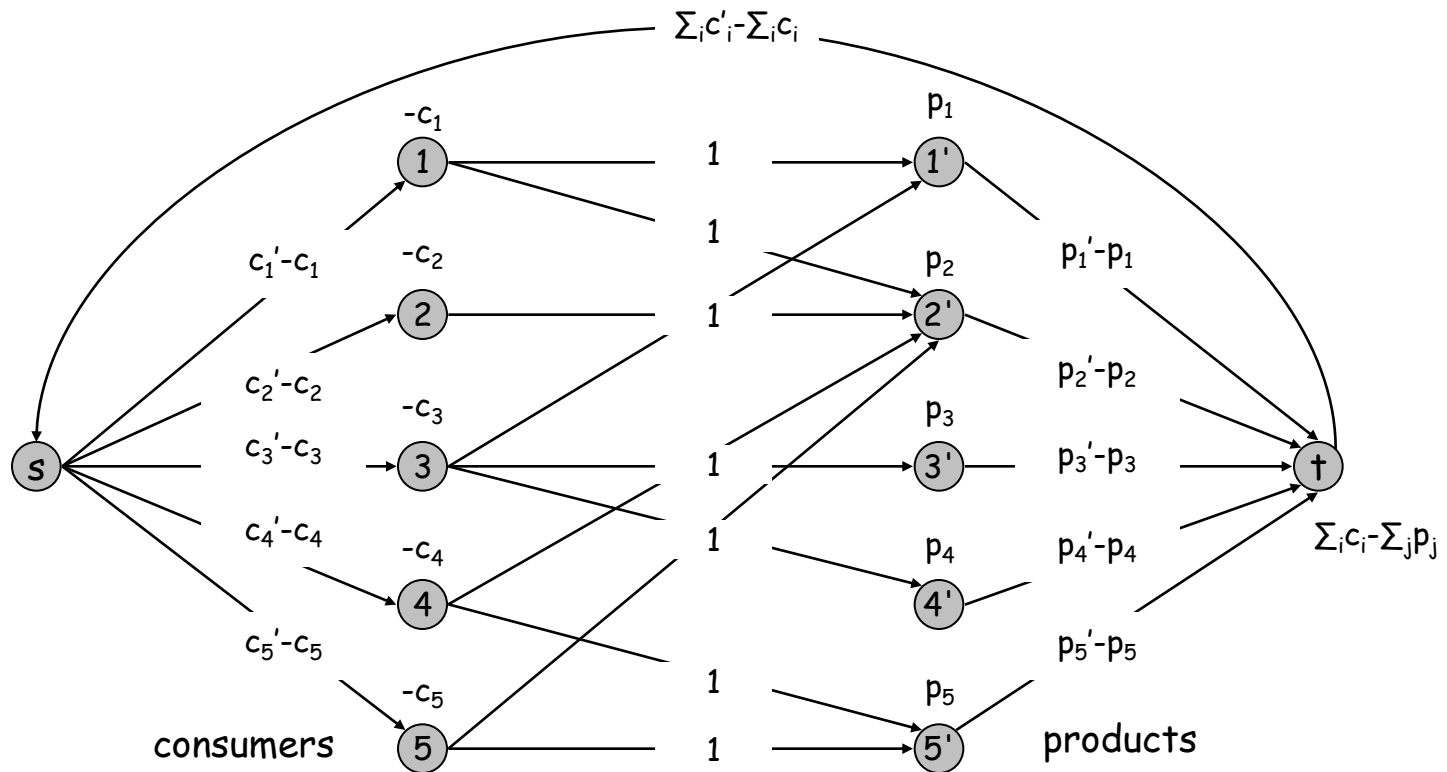
Q. How to formulate as a circulation problem with demands (no lower bounds)?

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$$\sum_{v : d(v) > 0} d(v) = \sum_{v : d(v) < 0} -d(v) =: D$$

Q. How to formulate as circulation problem without lower bounds?

A. see below; circulation should be: if $\sum_i c_i \geq \sum_j p_j$ then $\sum_i c_i$
 else if $\sum_i c_i \leq \sum_j p_j$ then $\sum_j p_j$

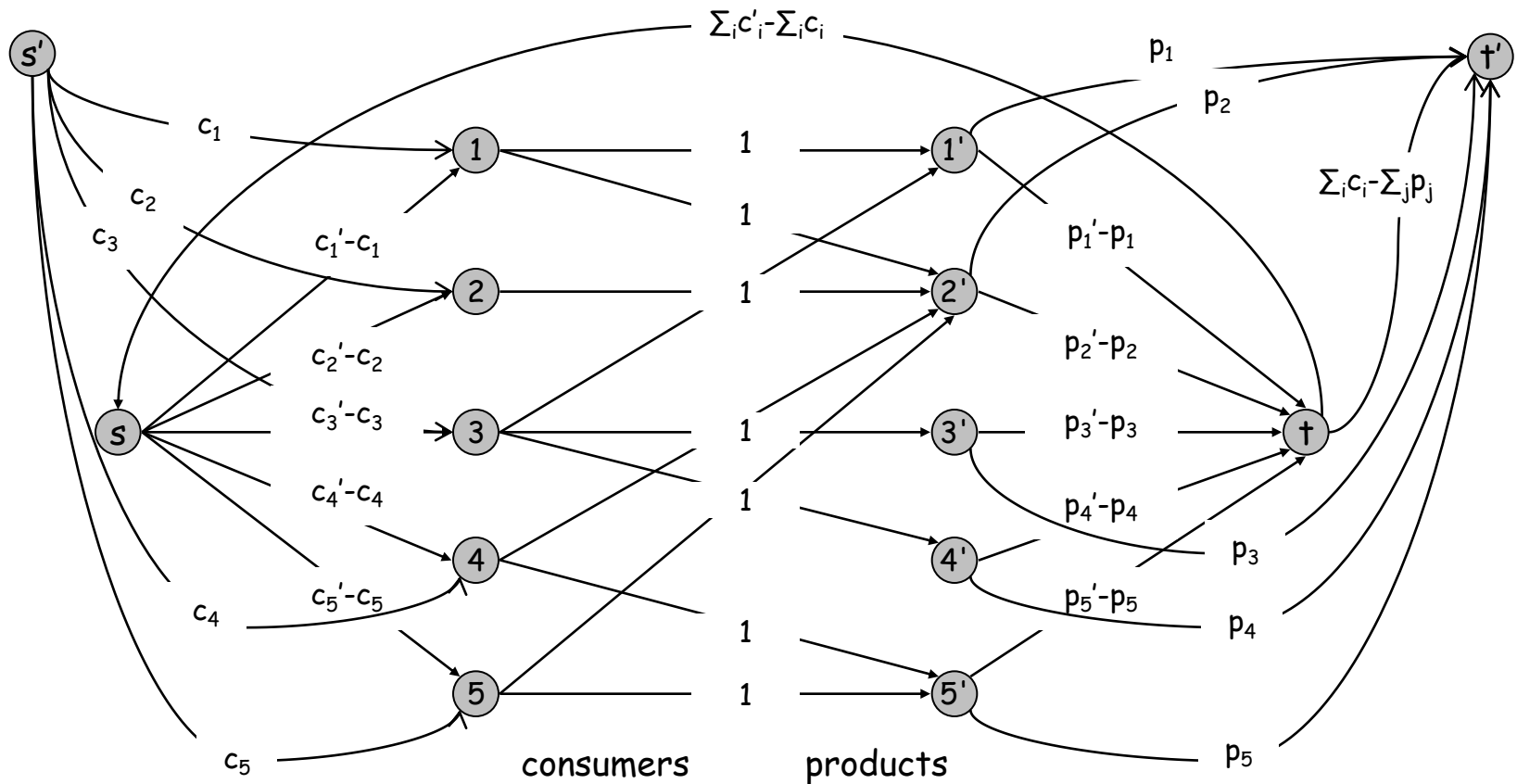


Q. How does this look as a normal flow problem?

Survey Design

Q. How does this look as a normal flow problem?

A1. see below, if $\sum_i c_i \geq \sum_j p_j$ then flow should be $\sum_i c_i$



Survey Design

Q. How does this look as a normal flow problem?

A2. see below, if $\sum_i c_i \leq \sum_j p_j$ then flow should be $\sum_j p_j$

